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**REMARKS BY THE CHIEF EXECUTIVE OFFICER OF  
KENYA INSTITUTE OF SUPPLIES MANAGEMENT  
(KISM) DURING THE 7TH ANNUAL GENERAL  
MEETING HELD ON 26TH APRIL, 2024 AT BOMAS  
OF KENYA FROM 2:30 PM**

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- ❖ **Chairman, KISM Council**
- ❖ **Council Members,**
- ❖ **Representative of the Director, Public Procurement Department of the National Treasury and Planning,**
- ❖ **Representative of the Director-General, Public Procurement Regulatory Authority,**
- ❖ **KISEB Board Chair and Members,**
- ❖ **KISEB CEO,**
- ❖ **Colleagues from the Institute,**
- ❖ **Distinguished Members,**
- ❖ **Ladies and Gentlemen,**

Good Afternoon!

#### **A. Welcoming Remarks**

1. It is a great honour and privilege to be part of this **7<sup>th</sup> AGM** of the Kenya Institute of Supplies Management, as a Member of the Institute, and as the new CEO of the Institute.
  
2. From the onset, I wish to record my gratitude to the entire KISM Membership for the **warm welcome and Messages of Goodwill** on my assumption of Office as the Chief Executive Officer (CEO).

3. I also thank **the Chairman and the Council** for appointing me to this position to serve the Institute. I also thank all who have served before me for their contribution.
4. With utmost fairness, objectivity and impartiality, my vision is to **contribute in the transformation of KISM to be a model institution** that delivers to the expectation of its members and stakeholders.
5. Riding on the **strategic direction** of the Council and stakeholders' support, I am confident we will deliver on our mandate with utmost professionalism, integrity and diligence.
6. One (1) week since I assumed Office, we have reflected deeply on the need to continuously engage our stakeholders on the progress we make in delivering **members-centric services** including drawbacks.
7. We have also noted the **enormous potential and opportunities** that exist in transforming the Institute.

8. As a Secretariat, we will always endeavor to be **responsive to your inquiries and feedback**, as we make service delivery the **pulse of our business processes**.

9. **The priorities** I am putting forward and which I have already embarked on include;

- i. **First, to make the Institute efficient, effective and accountable in service delivery by being members-focused.**

For instance, I have already **appointed a team internally to review the gaps in our membership services** and points of service delivery to ensure that we deliver to the expectations.

Just this week alone, we have been able to ensure finalization of processing of over **130 practitioners licenses**.

As a believer in corporate responsibility, I have also taken time to **follow-up on the pending issues affecting members**.

In fact, I have even written directly to some of our members to apologize in the **administrative delays in service delivery.**

The good news is that we are **digitizing our core business processes** to have a long lasting mitigation to the members concerns.

- ii. Second, to create a **conducive working environment** that yields impactful programmes.

I am keen on ensuring that the Institute's staff are adequately capacitated to deliver on their roles with **utmost Professionalism, INTEGRITY and Diligence.**

Just this week, we reached out to the **European Union (EU) for cooperation in peer to peer exchanges.** I am sure once rolled-out, our members will also benefit from the cooperation. I will be happy to accordingly share updates with the members in the coming months...

- iii. **Third**, to contribute to the **positioning the supply chain profession in Kenya for greater relevance and credibility.**

We will strongly engage relevant stakeholders to **make our members feel adequately represented and empowered, we can not be fence-seaters** when other professions are on the table on matters of national interest.

We will **advocate within the available structures** for welfare, equity in employments, appointments and ‘killing the negative stereotyping of Supply Chain Professionals”

10. I know, we will have a designated day and date to **share more on our vision for the Institute through the upcoming forums.**

11. The assurance I wish to give you is that we have the required **competencies, positive attitude and energy to drive the Institute forward.**

12. I will ensure the **Secretariat remains neutral and serve all our stakeholders equally** as required in our establishing Statutes.

13. I humbly appeal **for your support so that we can create an ecosystem that facilitates service delivery.** Please let us support the bigger picture to realize the foundational aspirations of the Institute.

14. I also encourage us to be good ambassadors of KISM, please encourage those who are not our members, to join us. For those who are our members, let us **sustain compliance** to be in good standing.

15. As I conclude, I wish to emphasize that we are **rationalizing our strategies** to be more **members and stakeholders-centric**, and we will keep all of you involved and updated in the work we are doing.

16. I thank you all most sincerely.

**Kenneth Matiba**  
**Chief Executive Officer**  
**Kenya Institute Supplies Management**

26 April, 2024  
@ Bomas of Kenya