

**WORLD'S LEADING SUPPLY CHAIN AND LOGISTICS SERIES OF EVENTS!** 

## **SUPPLY CHAIN & LOGISTICS SUMMIT EAST AFRICA**















## **WELCOME**

### Dear Colleagues and Friends,

The supply chain and logistics industry plays a pivotal role in driving economic growth, enhancing trade, and fostering sustainable development. In East Africa, especially Kenya, a nation known for its vibrant and dynamic business environment, this sector is of utmost importance. It is a catalyst for progress, connecting businesses, people, and communities across borders and continents.

Following the success of the Supply Chain & Logistics Global Series in S.E.A., it is with great pleasure and enthusiasm that I invite you to the East Africa's flagship version, the Supply Chain & Logistics Summit East Africa 2023 on 29 - 30 August at the KICC in Nairobi, Kenya.

The Supply Chain & Logistics Summit East Africa serves as a platform for sharing knowledge, exchanging ideas, and exploring innovative solutions that will shape the future of this industry. This summit goes beyond mere discussions; it is a unique opportunity for networking, forging partnerships, and building lasting connections. Engage with fellow professionals, industry pioneers, and solution providers, and take advantage of the vast knowledge and expertise present in this gathering.

Join us for a high impact event where our distinguished panel of speakers and thought leaders will:

- Delve into global supply chain trends from international markets
- Cutting-end technology and transformation strategies that are driving efficiency and resilience in supply chains
- Share expert analysis to help you understand the benefits of data and technology in strengthening your value chains
- Help you understand how improving localization can benefit your business
- Delve into the complexities of global trade, explore emerging markets, and discuss strategies to mitigate
- risks and disruptions
  - Share best practices in building and managing complex supply chain and distribution touch points
- Network with over 200 Supply Chain Leaders through our physical and digital platforms that allows you to
- engage your fellow attendees directly!

Do not miss the opportunity to equip yourself with the tools that will give you an edge on your competition! We look forward to seeing you at the event!

Warm regards,
Nazrul Aman
SCLSummits Global Series

### HALLIBURTON ★★★★★

"The Summit brought together an incredible network of Supply Chain and Logistics leaders, companies who are changing the game and developing new approaches to Supply Chain Planning. The pandemic essentially put all of us in the same boat and it's interesting to discover how different players are overcoming the similar challenges in Global Supply Chain"



## WHO SHOULD ATTEND

### Presidents, VPs, CXOs, Directors, Heads and Managers of:

Supply chain, Logistics, Supply & demand planning, Transformational excellence,

Sustainable management, Distribution management, Operations, Innovation, Technology,

Manufacturing, Quality assurance, Production and distribution, Digitalization, Analytics,

Procurement and sourcing, Inventory management, Warehousing, Transportation, Engineering,

Collaboration, Automation, Talent & people, Sustainability

## INDUSTRY SECTORS



## MEET OUR SPEAKER ... WITH MORE TO BE ANNOUNCED!



Yassine Bakkari
Managing Director
L'OREAL EAST AFRICA



Tim Broekhuizen
Chief Officer,
Supply Chain Operations
TWIGA FOODS



Newton Siele
Chief Executive Officer
PHILLIPS THERAPEUTICS
PHARMA LIMITED



Mohsin Haji Director of Supply Chain JIBU INC.



Bhavika Chotaliya
Head of Supply Chain
MOKO HOME + LIVING



Anthony Wangondu
International Business Director
DAVIS & SHIRTLIFF



Julius Muthemba
Supply Chain Operations Manager
Country Cluster East Africa
BASF



Amin Dharsi
Regional Director, Purchasing &
Supply Chain Management Division
AGA KHAN UNIVERSITY HOSPITAL &
AGA KHAN HEALTH SERVICES



Benraj Anthony
Group Planning & Logistics TQM
Manager
CROWN PAINTS KENYA



Daniel Moki

Head of Supply Chain

SIMBA CORPORATION LIMITED

## MEET OUR SPEAKER ... WITH MORE TO BE ANNOUNCED!



Milan Vyas
Head of Supply Chain
MABATI ROLLING MILLS LTD MEMBER OF THE SAFAL GROUP



Ezar Mugahed Supply Chain Manager GOLDEN AFRICA KENYA



Samuel Imeleny Supply Chain Coordinator INTERNATIONAL RESCUE COMMITTEE



Kenneth Sang
Former Supply Chain Manager
NGC SOMALIA
Trainer
KENYA INSTITUTE OF SUPPLIES
MANAGEMENT



Dr. Sejal Shah
Chief Pharmacist & Head of Supply
Chain
GOODLIFE PHARMACY LIMITED



Christine Mwangi Supply Chain Manager EAST AFRICA, BIC



DP Mohanty
Head of Building Solutions &
Steel East Africa
THE SAFAL GROUP



Fredrick Ejore
Director of Operations
KAMIT GROUP LIMITED



Emily Okonjo

Head of Procurement Kenya
and South Sudan

STANBIC BANK KENYA LIMITED



Noelyne Mumbi Global Supply Chain Planner & Operational Excellence Specialist

# **DAY 1 - AGENDA | 29 AUGUST 2023**

TIME	ACTIVITY		
08:00 AM	Registration and Networking		
08:30 PM	Welcome Address by Fortinus Events		
08:40 PM	Opening Remarks from Chairperson		
09:00 AM	Nurturing Growth of Supply Chain for the Future of East Africa  Overview of the current state of supply chain in East Africa and the challenges faced by companies operating in the region  Find out the role of technology in transforming supply chain operations and how companies can leverage this to improve efficiency and sustainability  Learn how collaboration between companies, government, and other stakeholders can create structures and platforms to leverage data at a regional and national level, as well as sharing resources and exchanging best practices		
09:30 AM	Innovating to Stay Ahead of the Curve: Twiga Foods' Technology Journey  What does Twiga Foods do as an e-com B2B business in the space of technology application? How did that transform the organisation? And when to invest in them?  Build an intelligence digital supply chain to create a lean supply chain organisation  Considerations when choosing between in-house built, plug and play, and more robust ERP solutions  Tim Broekhuizen, Chief Officer, Supply Chain Operations, Twiga Foods		
10:00 AM	Unlocking Innovation in Supply Chain through Digital Transformation  Discover how to move from a traditional, plan and react model to a digital, predict and prescribe model  Learn how to set up your digital supply chain roadmap  What are the risks associated with digital supply chain?  Milan Vyas, Head of Supply Chain, Mabati Rolling Mills Ltd - Member of the SAFAL Group		

TIME	ACTIVITY		
Driving Efficiency in Logistics and Distribution  Understand the challenges in the current logistics and distribution networks and companies are overcoming them to meet growing customer demand  Discover best practices for optimizing last-mile delivery, reducin transportation costs, and improving supply chain visibility  Find out what technologies and tools can help enhance logistics efficiency and reliability, including route optimization, real-time transportation.			
11:00 AM	Networking Tea Break		
11:30 AM	Improve your Demand & Supply Planning through Data & Aligned Business Objectives  • How to create forward-looking processes to optimize delivery of goods from supplier to customer while balancing supply, demand and financial plans  • Optimising data integration across the business to accurately forecast demand  • Learn how to realise cost saving opportunities through identification of trends and patterns from data  Newton Siele, Chief Executive Officer, Phillips Therapeutics Limited Pharma Division		
12:00 PM	Leveraging Continuous Improvement (Operational Excellence) to Optimize Efficiency and Minimize Volatility in Supply Chain Planning  The Intersection of supply chain planning and operational excellence, where efficiency, optimization and continuous improvement converge  Harnessing the power of continuous improvement; How implementing continuous improvement methodologies can revolutionize your supply chain planning process. Strategies and best practices to optimize efficiency, reduce waste and enhance agility in the current economic conditions		

# **DAY 1 - AGENDA | 29 AUGUST 2023**

TIME	ACTIVITY	
	How to establish a culture of continuous improvement for goal alignment and stakeholder management through training, process mapping and listening to the voice of the customer	
	Noelyne Mumbi, Global Supply Chain Planner & Operational Excellence Specialist	
12:30 PM	<ul> <li>Future of the Healthcare Supply Chain in Developing Nations</li> <li>Understand how collaboration across the healthcare value-chain has enabled Aga Khan University &amp; Aga Khan Health Services to address knowledge gaps between parties and enable greater visibility</li> <li>Learn how they initiated a lean supply management 5S system and dispatch verification to improve operations, which significantly reducing the error rate</li> <li>Find out how Aga Khan Hospital empowered its workforce by giving state ownership of problems and created an incentivised culture which has let to reduction in errors in stock variance</li> <li>How collaborative approach among supply chain professionals in terms of joint training, group purchasing helped improving efficiency and reducing cost</li> <li>Amin Dharsi, Regional Director Purchasing and Supply Chain Management Division, Aga Khan University Hospital and Aga Khan Health Services East Africa</li> </ul>	
01:00 PM	INTERACTIVE ROUNDTABLE DISCUSSION:	
	With a total of 5 interactive roundtables topics on pressing issues, delegates will rotate at each of the 3 session and will be able to participate and deep-dive into problems and solutions on the roundtable of their choice spread throughout the two days. You will walk away with thought leaderships from the subject matter experts at each table.	
	Table 1: Building Competitive Advantage through DEI	
	How to build and empower a diverse workforce     Integrating DEI and ESG for optimal business outcomes	
	What are the keys to unlocking a resilient workforce	
	Facilitator: Christine Mwangi, Supply Chain Manager – East Africa, BIC	

TIME	ACTIVITY
	Table 2: Understanding & Mitigating Supply Chain risk  What are the top risk leaders face today? Shortage of the Dollar, rising cost global uncertainty  What effective risk management strategies are companies adopting?  Impact of technology on risk management  Facilitator: Kenneth Sang, Former Supply Chain Manager, NGC Somalia & Trainer, KISM  Table 3: Effective Procurement Strategy  Importance of developing a relationship-driven partnership  Managing current issues including shortage of Dollar and government regulations  Moving from international to local sourcing  Facilitator: Bhavika Chotaliya, Head of Supply Chain, MoKo Home + Living  Table 4: Managing Cross-border People and Processes  Discuss challenges and best practices in managing people and processes across various markets  Find out what skillsets you need to be hiring for the future  How is quality of talents standardised in supply chain across multiple counties to ensure consistency  Facilitator: Fredrick Ejore, Director of Operations, Kamit Group Limited  Table 5: Supply Chain Planning Strategies to Drive value  How to create and enable greater speed to market, while embedding flexibility and agility  How can Al quickly analyse vast amounts of complex data to help make faster, more accurate and more consistent decisions  Prioritizing people in organizational change to have the best end-to-end planning operations  Facilitator: Daniel Major, Country Head Supply Chain, Dufry Group
01:40 PM	Networking Lunch Break

# **DAY 1 - AGENDA | 29 AUGUST 2023**

TIME	ACTIVITY
02:40 PM PANEL DISCUSSION	Transformational Leadership: CEOs' Expectation of Supply Chain Leaders  Aligning the digital supply chain roadmap with the organisation's digital transformation strategy  Benchmarking organisational supply chain to regional and global counterparts  Role of Supply Chain Executives on delivering on corporate growth and sustainability goals  Panellists:  Yassine Bakkari, Managing Director, L'OREAL East Africa  DP Mohanty, Head of Building Solutions & Steel East Africa, The Safal Group  Newton Siele, CEO - Pharma Division, Phillips Therapeutics Limited
3:20 PM	The Last Country Mile: Meeting Smallholders as Business Partners with Efficient Omni-Channel Supply Chains  How to match your logistics strategies and distribution networks to meet varied demand patterns  From operational procurement to strategic procurement to respond to rapid changing macro economic & client dynamics  Leveraging SC Technology and partnerships to create the best possible omni-channel experience Charlotte Lammertyn, Senior Global Supply Chain Director, One Acre Fund
3:50 PM	Case Study: Managing Goodlife Pharmacy's End-to-End Supply Chain to Build a Trusted Retail Chain  Learn how Goodlife Pharmacy manages its "manufacturing to customer" supply chain by supporting local manufacturers and ensuring quality and reliability across product ranges  Find out how they work with suppliers to ensure that only registered and approved products and no parallel imports goes out to their customers  Learn how technology plays a key role in driving Goodlife Pharmacy's business growth from start to its current 113 stores across the markets  Dr Sejal Shah, Chief Pharmacist and Head of Supply Chain, Goodlife Pharmacy Limited

TIME	ACTIVITY	
4:20 PM	Starting at the Source – Driving ESG in Supply Chain  Rethinking your supply chain and business processes to meet sustainability goals  Moving beyond internal effectiveness to coordinating change across the end-to-end value chain  Building resilient and responsible procurement  Emily Okonjo, Head of Procurement Kenya & South Sudan, Stanbic Bank Kenya Limited	
Case Study: Optimizing End-to-End Manufacturing Operation for Greater Efficiency and Flexibility  Learn how Simba Corporation Limited manages the manufacturing operations for its customers', from global sourcing, assembly, plan plant capacity, warehousing to quality check and delivery  Learn how implementing lean processes has enabled Simba Corp Limited to assemble over 50 vehicle models  Daniel Moki, Head of Supply Chain, Simba Corporation Limited		
5:20 PM	Closing remarks	
5:30 PM	Evening Drinks at the Networking Lounge	

# DAY 2 - AGENDA | 30 AUGUST 2023

TIME	ACTIVITY			
8:30 AM	Registration and Networking			
9:00 AM	E-commerce and the Future of Retail Supply Chains  Explore the ongoing development and trends of e-commerce in Kenya and East Africa and its impact on retail supply chains  Find out how companies are optimizing retail supply chains for e-commerce,including last-mile delivery, inventory management, and customer experience  What are the technologies and tools for improving the efficiency and effectiveness of e-commerce supply chains and the associated cost			
9:30 AM	Innovations in Cold Chain Logistics in East Africa  Find out the challenges and opportunities of cold chain logistics, including infrastructure, regulation, and technology  How are companies optimizing cold chain logistics, including temperature monitoring, quality control, and risk management  Identifying the right 3rd party that can prevent wastage and deliver high quality			
10:00 AM	Case Study: Increasing your Supply Chain Efficiency and Resilience through Local Manufacturing  Learn how shifting from international end product procurement to local sourcing and manufacturing of key components helped Jibu increase resilience, lower cost and gain greater control over their supply chain  Find out from Mohsin's previous experience on setting up a manufacturing unit In Kenya and its impact on business agility and % of savings for the business  What are benefits vs. cost (capital and operating)?  Mohsin Haji, Director Supply Chain, Jibu Inc			

TIME	ACTIVITY		
10:30 AM	Adapting Supply Chain Strategies to Meet Evolving Customer Expectations  Redesigning your supply chain to meet the changing landscape of customer demands for speed personalised experience and convenience  Find out how supply chain strategy needs to align with overall business strategy to enhance business performance  Learn how Crown Paints Kenya puts customers at the heart of its supply chain strategy, delivering what the customer wants with the help of technology  Benraj Anthony, Group Planning & Logistics TQM Manager, Crown Paints Kenya		
11:00 AM	Networking Tea Break		
11:30 AM	INTERACTIVE ROUNDTABLE DISCUSSION:  With a total of 5 interactive roundtables topics on pressing issues, delegates will rotate at each of the 3 session and will be able to participate and deep-dive into problems and solutions on the roundtable of their choice spread throughout the two days. You will walk away with thought leaderships from the subject matter experts at each table.  Table 1: Building Competitive Advantage through DEI Facilitator: Christine Mwangi, Supply Chain Manager – East Africa, BIC  Table 2: Understanding & Mitigating Supply Chain risk Facilitator: Kenneth Sang, Former Supply Chain Manager, NGC Somalia & Trainer, KISM  Table 3: Effective Procurement Strategy Facilitator: Bhavika Chotaliya, Head of Supply Chain, MoKo Home + Living  Table 4: Managing Cross-border People and Processes Facilitator: Fredrick Ejore, Director of Operations, Kamit Group Limited  Table 5: Supply Chain Planning Strategies to Drive value Facilitator: Daniel Major, Country Head Supply Chain, Dufry Group		

# **DAY 2 - AGENDA | 30 AUGUST 2023**

TIME	ACTIVITY	TIME	ACTIVITY
TIME 12:10 PM	Building a Strong Distributors & Suppliers Relationship: Why it Matters and How to Achieve One  Learn how an optimal client-distributor partnership can lead to a more integrated and collaborative supply chain, enabling companies to better respond to market demand and address issues such as the lack of US dollars in Kenya  Building an end-to-end strategy of onboarding distributors and suppliers to the common technology platform to improve connectivity and visibility across the entire supply chain  Understand how technology can "pay for itself" through creating greater efficiencies and productivity, and utilisation of actionable real-time data to better anticipate market changes and optimise supply chain processes to achieve greater profitability and growth  Ezar Mugahed, Supply Chain Manager, Golden Africa Kenya	TIME 2:10 PM	INTERACTIVE ROUNDTABLE DISCUSSION:  With a total of 5 interactive roundtables topics on pressing issues, delegates will rotate at each of the 3 session and will be able to participate and deep-dive into problems and solutions on the roundtable of their choice spread throughout the two days. You will walk away with thought leaderships from the subject matter experts at each table.  Table 1: Building Competitive Advantage through DEI Facilitator: Christine Mwangi, Supply Chain Manager – East Africa, BIC  Table 2: Understanding & Mitigating Supply Chain risk Facilitator: Kenneth Sang, Former Supply Chain Manager, NGC Somalia & Trainer, KISM  Table 3: Effective Procurement Strategy Facilitator: Bhavika Chotaliya, Head of Supply Chain, MoKo Home + Living  Table 4: Managing Cross-border People and Processes
1:10 PM	Case Study: Cash is King: Responding to the US Dollar Shortage in Kenya  Discover how L'OREAL is boosting exports and optimising its order to cash process to tackle the short of the Dollar and drive business growth  Integrating supply and demand planning tools to improve forecasting and managing inventory elasticity  Learn how L'OREAL is evolving its supply chain to meet customers' demands  Yassine Bakkari, Managing Director, L'OREAL East Africa  Networking Lunch Break	2.50 PM	Facilitator: Fredrick Ejore, Director of Operations, Kamit Group Limited Table 5: Supply Chain Planning Strategies to Drive value Facilitator: Daniel Major, Country Head Supply Chain, Dufry Group  Case Study: BASF's Success with 3PL Model For Distribution  Learn how BASF's adoption of a 3PL model over the last 3 years has led to increased reliability and cost-savings  Find out how EDI has optimised operations, reduced manual errors and provided BASF with real-time visibility into inventory levels, order status, and shipment tracking, empowering informed decision-making and proactive management of the supply chain  A case study of 3PL's impact on FMCG company  Julius Muthemba, Supply Chain Operations Manager Country Cluster East Africa, BASF

## **DAY 2 - AGENDA | 30 AUGUST 2023**

TIME	ACTIVITY	TIME	ACTIVITY
03:20 PM	Case Study: Navigating Uncertainty: Managing Supply Chain Risk in East Africa  Identify key risks facing supply chains in East Africa, including political instability, trade barriers, and natural disasters  Learn the best practices for mitigating risk in the supply chain, including supply chain visibility, scenario planning, and risk management frameworks  What risk management strategies have been successfully implemented by Davis & Shirtliff in their supply chain  Anthony Wangondu, International Business Director, Davis & Shirtliff	04:20 PM	Rethinking your Supply Chain Playbook to Prepare for Future Success  Disrupting a disrupted supply chain through People, Process and Technology  How collaboration and communication among all stakeholders is the key to meeting the changing East Africa supply chain ecosystem  Find out how enabling a diverse and inclusive workforce starts in the supply chain  Christine Mwangi, Supply Chain Manager – East Africa,  BIC
3.50 PM	Navigating Supply Chain Challenges in Humanitarian Aid Operations	4.50 PM	Closing Remarks and End of Conference
	<ul> <li>Addressing the complexities of managing a global supply chain for humanitarian aid</li> <li>Find out how IRC implements a rigorous procurement processes to ensure speed to market and quality of aid in crisis situations</li> <li>How does IRC finances its global aid programme?</li> </ul>		



International Rescue Committee

Samuel Imeleny, Supply Chain Coordinator,

### DEMATIC HEAR FROM OUR CUSTOMERS

"Cross-industry Summits like SCLS are very rare, we were able to gain insights from industry-leading speakers, but we were also able to network with all levels across the supply chain network. We're excited for the next Summit Series and to hopefully have a deeper partnership with SCLS "

## WHO SHOULD SPONSOR

### STAND OUT IN A GROWING SUPPLY CHAIN & LOGISTICS MARKET!

If you provide these solutions, we can work together with you to design the most suitable strategy to meet your objectives:

- Sensors & Asset Tagging
- Inventory Management
- Blockchain
- Food Supply Chain
- Analytics
- ERP
- Ecommerce & Logistics
- Autonomous Driving
- Vehicles
- Last Mile AV & Drones
- Last Mile Delivery Services

- Material Handling Solution
- Providers
- Pick and Pack
- Automatic Ordering
- Artificial Intelligence (AI)
- Micro-Fulfilment
- loT
- AGV/AMR
- Piece Picking Robots
- 3rd Party Logistics
- Supply Chain Visibility
   Solutions

- Collaboration Softwares
- Workflow Automation
- Crossborder Shipping
- Optimization and Planning
- Transport Management
- Systems
- Planning and Procurement
- Cargo Visibilities
- Digital Intermediaries
- Digital Documentation
- Warehousing Software and
   Solutions

- Global Trade Management
- Automation
- Trucking Software
- Freight Brokerage
   Software
- Freight Forwarding
   Software
- Audit and Payment
- Fleet Management
- Route Management



### accenture HEAR FROM OUR CUSTOMERS

"The Summit Series connected us with Supply Chain and Logistics delegates across various industries, we were able to grow our network and started engaging in new business opportunities for our team"

## **SPONSORSHIP OPPORTUNITIES**



### Thought Leadership: Showcase your Experiences and Key Differentiators

- · Plenary Speaking
- · Moderate a Panel
- · Interactive round tables leader
- · Chair the Conference
- · Stream speaking
- Workshop



### Networking: Maintain Existing Relationships

### and Make New Contacts

- VIP Lunch with Speakers
- · Premium meeting point
- · Standard meeting point
- VIP Breakfast
- VIP Private Lunch
- Cocktail Partner
- Private Meetings



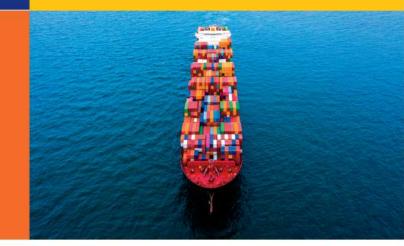
### **Networking Sponsor:**

- Lunch Sponsor
- · Teabreak Sponsor
- Lanyard
- Conference Bag

For a myriad of branding opportunities, email to: info@fortinusevents.com

### **CONTACT US**

- www.fortinusevents.com
- info@fortinusevents.com
- in www.linkedin.com/company/fortinusevents



## **REGISTRATION FORM**

Please register the following participan	t(s)	
1. First Name (Dr/Mr/Ms):	Surname:	
Job Title:		
Email:		
2. First Name (Dr/Mr/Ms):		
Job Title:		
Email:		
3. First Name (Dr/Mr/Ms):		
Job Title:		
Email:	Tel:	
AUTHORISATION (Signatory must be authorised to sign on behalf of the c		
	Job Title:	
Address:	Postsodo	
Country:		
Email:	rman	
Signature:		

### REGISTRATION RATES

PARTICIPANT DETAILS

Tickets	Early-Bird Pass (Till 31 July)	Standard Pass (From 1 Aug)	
Summit  Ticket rate per delegate, includes:  - Access to main conference  - Access to exhibition hall during breaks  - Post-event online access to selected presentation slide  - Access to Lunch and Tea Break Networking  - Exclusive coupon for next year registration	US\$99	US\$199	

KISM Members enjoy 10% Discount

or

Group Discount: Bring 3 or more delegates & receive 15% discount

#### PAYMENT OPTIONS

Payment is due within 5 working days from receipt of invoice

☐ Telegraphic Transfer (Proof of bank transaction receipt is required)

The invoice will be mailed to you within two working days. Please make payment in USD to the following account:

Account Name: Fortinus Events Pte. Ltd.
Bank Name: Oversea-Chinese Banking Corporation Limited

Bank Address: 63 Chulia Street, #10-00 OCBC Centre East, S049514 Bank Swift Code: OCBCSGSG Account No: 5951-8205-6001

### ☐ Credit Card Payment

For payment via Credit Card: Kindly email us at <a href="mailto:info@fortinusevents.com">info@fortinusevents.com</a> to request for a Credit Card Payment Link. Please ensure that a copy of this form is also attached in the email.

Note: Please note that government taxes (if applicable) and all bank and transfer charges are to be borne by the delegate and are not the responsibility of Fortinus Events Pte. Ltd.

#### PARTNERSHIP OPPORTUNITIES

Sponsoring an event like Supply Chain and Logistics Summit Series makes a strong statement about your brand's commitment to thought leadership and ground-breaking innovation. For more details about sponsorship and exhibition packages, contact partnerships@fortinusevents.com

#### METHODS OF REGISTRATION

Phone: +60 3 7682 2097 Email: info@fortinusevents.com www.fortinusevents.com

#### VENUE

THE KENYATTA INTERNATIONAL CONVENTION CENTRE

Harambee Avenue Nairobi, Kenya,

Email: info@kicc.co.ke Telephone: (+254) 20 3261000

Hotel accommodation and travel costs are not included in the registration fee.

#### TERMS AND CONDITIONS

#### DAVMENT

- Delegate fees are due in full at the time of registration or upon receipt of invoice. Full payment is mandatory for confirmation and attendance. Your delegate fee includes access to the conference, refreshments, lunch and networking.
- All discounts require payment at time of registration or before the invoice due date in order to receive the stated discount. All discount offers cannot be combined with any other offer.
- . Any charges in respect to payments made are for the consideration of payer
- \*All prices stated are exclusive of government taxes.

#### CANCELLATION, POSTPONEMENT AND DELEGATE SWITCHING POLICY

- •You may substitute delegates within the same organisation at any time by providing reasonable advance notice to Fortinus Events.
- For any cancellations received 8 (eight) days prior to Day 1 (One) of the event, you will receive
  a 90% credit to be used towards another event organised by Fortinus Events. 10% is retained by
  Fortinus Events as administrative charges.
- No credit will be issued for cancellations within 7 (seven) working days of the start of the event.
- •If the event is cancelled, delegates will receive either a full refund or 100% credit on the amount paid towards a future event. Fortinus Events will not be liable for any incidental costs borne by the attendee including but not limited to flights, accommodation and travel due to the cancellation or postponement of the event.
- Fortinus Events reserve the right to postpone the conference if deemed in the best interest of all stakeholders. In the event of postponement, the delegate has the option to retain their ticket or receive 100% credit towards a future event within one year from the date of postponement.
   Except as specified above, no refunds are given under any circumstances.
- Fortinus Events is not liable or responsible for any losses resulting in the cancellation or postponement of an event due to force majeure.

#### PROGRAMME CHANGES

- Please note that speakers and topics were confirmed at the time of publishing; however, circumstances beyond the control of the organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics.
- As such, Fortinus Events reserves the right to alter or modify the advertised speakers and/or topics if necessary. Any substitutions or alterations will be updated on our web page as soon as nossible.

#### PRIVACY AND DATA

- It is the responsibility of the customer to notify Fortinus Events of any changes to personal or organizational details.
- We take your privacy seriously and will take all measures to protect your personal information
- Any personal information received will only be used to fill your order. We will not sell or redistribute your information to any third parties.

#### ADDRESS

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